

VoIP Business Phone Systems Reduce Your Telecommunications Costs

Business VoIP, Voice over Internet Protocol, has completely changed business phone system technology. Businesses are reducing costs using VoIP, improving customer service while gaining access to features and applications that increase worker productivity. The best business phone systems can stand the test of time and grow with your business needs. A business VoIP phone system is a long term asset that should serve your business for many years. Purchasing the wrong business phone system can be a costly mistake. It can mean high levels of maintenance, service calls, and hardware that becomes obsolete in a couple of years. Service interruption alone can cost a business that relies on customer phone calls a tremendous amount of money. Most businesses spend a lot of time and money trying to get people to call so it is very important that those calls are handled with the utmost care. If they're not, prospective customers are lost, profits are lost, and the business will suffer. It is important to have a reliable business phone system, skilled receptionists, and a voicemail system that works. When a business decides to make the change to VoIP, professional help is needed all along the way from purchase to installation and administration to ensure a seamless transition to a new phone system. Important features such as call recording, call monitoring, call transfer, conference, hold, and access to the voicemail system must be considered. The business VoIP phone system that you choose should be designed for many years of quality service. With VoIP service, phone calls travel over the internet as data just like e-mail does. A VoIP Business phone system can dramatically lower your telecommunications costs while increasing worker productivity. A recent survey estimated that the increased productivity, enabled by business VoIP, added up to 3.9 hours per week, per employee. VoIP technology also provides useful features and capabilities that a conventional phone system can't offer. VoIP service makes your phone system highly flexible, you can use your VoIP phone system anywhere there is a broadband connection. Many business VoIP systems include telephony software that enables you to send and receive calls using a headphone/microphone unit connected to your laptop. Many VoIP services allow you to have voice mail and faxes automatically forwarded to your regular e-mail inbox. Your phone number can have any available area code, not just the one assigned to your region which is a plus if your business is located in one city and your customers are in another. No matter what size your business is, VoIP is a surprisingly flexible, affordable technology. Nationally recognized as a leader in the field of [business VoIP](#) phone systems Cross Telecom (www.crosstelecom.com) is uniquely equipped to develop your communications plan from start to finish.

About the Author

The talented team at Cross Telecom will work with you to meet your specific [VoIP for business](#) phone system needs efficiently, effectively and successfully - it's what the Cross experience is all about.

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